

TERMS & CONDITIONS

AGREEMENT: CUSTOMER AND APPARENTT.

The website ("Website") of Apparentt, is offered to you, the customer, conditioned on your acceptance without modification of the terms, conditions, and notices contained herein. Your use of this website constitutes your agreement to all such terms, conditions, and notices.

PRICES

All prices displayed on our website are AUS. All transactions will be processed in AUS.

QUOTATIONS

Quotations are valid for 30 days barring errors. Additional freight charges may apply.

LEAD TIMES

There is a 6 week lead time on all products. If the customer fails to provide accurate and relevant information, lead times may increase. We will make every effort to achieve nominated delivery dates, however, delivery delays do not constitute a breach of contract and Apparentt is in no way responsible for any damages or costs incurred to the customer due to later delivery. If a product is available to the customer sooner than 6 weeks, we will notify them of the modified lead time.

MODIFICATIONS

Modifications to our designs may be possible, however, additional costs and lead times may apply. These requests must be made in writing via info@apparentt.com.au and you will be notified in writing of their status.

CANCELATIONS OR CHANGES TO AN ORDER

Cancelations or changes to an order must be made in writing via info@apparentt.com.au within 24 hours of initial purchase. We cannot guarantee that the request will be made, depending on the status of the order.

RETURNS POLICY

We do not offer refunds. All sales are final.

DELIVERY

A delivery date and time will be arranged once goods are ready for dispatch and payment has been made in full. The freight charge covers a simple, single delivery. Prior to delivery, the customer must provide full written details of any unusual access Eg; second floor via lift, flight of stairs or loading dock etc. Apparentt reserves the right to charge additional costs for difficult access advised or not advised in writing. Apparentt only uses and authorises employees of a nominated delivery company to carry out deliveries and accepts no responsibility for damage or injury caused to any unauthorised person. The customer must inspect and note any damages on the delivery docket upon delivery and advise in writing via info@apparentt.com.au within 24 hours. Apparentt will not be responsible for any damage unless specified within the time frame. If the customer is unable to accept delivery within 7 days from our first contact following the completion of their order, the invoice must be paid in full. A storage fee of 1% of the value of goods per month or \$100 per week, whichever amount is greater, will also be payable.

APPARENTT

MELBOURNE, AUSTRALIA
e. INFO@APPARENTT.COM.AU
w. APPARENTT.COM.AU

TIMBER

Being a natural product, solid timber may feature variations in colour, texture and grain. If the timber product is functional, these characteristics will not be considered as flaws or faults by Apparentt. We are not responsible for the customer disliking a particular characteristic of the timber provided.

SECURITY & PRIVACY

Your security and privacy is our top priority and we are dedicated to protecting your personal information. When making a purchase from the Apparentt website, your details are passed through a secure server using the latest 128 – bit SSL encryption technology – this is the industry standard. Even though no data transmission over the Internet can be guaranteed to be 100% secure and without 3rd party interception, we will strive to protect your personal information.

Apparentt respects your private information by not sharing or selling it to any third party and uses such information solely to provide you with the best customer service possible. We may use your email address to send newsletters and information regarding promotions and new products. Should you wish to no longer receive these communications please unsubscribe. If you wish to update your details please email info@apparentt.com.au

MODIFICATION OF TERMS AND CONDITIONS

Apparentt reserves the right to change at any time, at its sole discretion and without prior notice, the terms, conditions, and notices under which the Website are offered.

Any rights not expressly granted herein are reserved.

Copyright and Trademark Notices

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If you have any additional questions, please contact us via info@apparentt.com.au