

CARE & WARRANTY

Apparentt furniture is made to last. In order to maintain and care for your product/s, please refer to the following guide. Be aware of environmental factors that may negatively effect your Apparentt furniture. Avoid placement in direct sunlight. Avoid contact with pets, liquids, abrasives, or placing near heating or cooling appliances. Being a natural product, solid timber may feature variations in colour, texture and grain. If the timber product is functional, Apparentt will not consider these characteristics flaws or faults. We are not responsible for the customer disliking a particular characteristic of the timber provided.

TIMBER WITH LACQUER FINISH

Wipe down timber with a damp cloth to remove dust and dirt. Do not leave spills to sit on timber surfaces. Do not use any cleaning product or abrasives as they may cause damage.

METAL

Wipe metal with a soft cloth to remove particles, which may damage the surface. Cleaning products are not recommended. Always follow directions of specific cleaning products and avoid abrasives.

FABRICS

Regularly vacuum fabric to remove dirt, dust and loose feathers. Immediately treat spills and stains. Do not scrub as this can damage the fabric and its appearance. Contact a specialist fabric cleaner for assistance with stubborn satins and treatment recommendations.

STRUCTURE ON ULHOLSTERED FURNITURE - 10 YEAR WARRANTY

All Apparentt Sofa's are backed by a 10-year structural warranty from the date of purchase. This warranty relates specifically to the frame and ensures your purchase is free from inferior workmanship in furniture that has been subject to normal, purpose built use and has been carefully maintained by the customer.

TIMBER FURNITURE - 5 YEAR WARRANTY

Our 5-year warranty covers the structure of timber items. With intended use, we expect our quality timber furniture to last a lifetime. All products should be moved and lifted with care. Environmental factors can negatively effect the appearance and functionality of your furniture, causing changes such as expansion of the timber, bowing, shrinkage, splitting and colour change which cannot be warranted. We only use the highest quality of finishes, which are subject to everyday use, wear and tear and they cannot be warranted. Please refer to our care instructions to best look after your piece.

FABRIC - 1 YEAR WARRANTY

All Apparentt fabrics are selected due to their high quality. Our fabric is backed by a 12-month warranty against manufacturing faults only, from the date of purchase.

CLAIM

Your warranty claim enquiry can be made via info@apparentt.com.au along with images. An inspection of the product to assess the cause of damage may be made, at a mutually convenient time. If the cause of the issue is not warranty related, a call out fee may be applicable. The warranty covers the cost involved in the repair only and excludes transport or other costs associated with the claim.

APPARENTT

MELBOURNE, AUSTRALIA
e. INFO@APPARENTT.COM.AU
w. APPARENTT.COM.AU